

Cut complexity with **onlinemail™**

Keep your workforce connected with hosted Microsoft Exchange

Overview



Email is now without doubt the most essential communication tool for all sizes of business. And whilst Microsoft Exchange is the most widely adopted email platform, unfortunately, it is also one of the most complicated and costly to manage. Switch to Intercept's **onlinemail™** service today and reap the immediate benefits of a fully managed hosted Exchange environment.

onlinemail™ offers you a totally flexible, secure, scalable and mobile business email solution with the peace of mind that all your critical email is available, backed up and replicated 24 hours a day, 7 days a week.

Whether you are a sole trader or a large multi-national organisation, hosted Exchange from Intercept provides you with complete control for all your users.

With mix and match email plans at highly competitive pricing, **onlinemail™** provides you and your colleagues with shared calendars, diary planning, meeting and resource scheduling delivered through a fully hosted Exchange 2007 environment which is 100% owned and managed by Intercept.

onlinemail™ provides your workforce with real-time integration of business email, calendar and contacts between BlackBerry, iPhone or Windows Mobile devices and your hosted Exchange mailboxes, without the need to physically synchronise.

Key Features & Benefits

- **Reduce costs** - with four business email options, choose the best option for each user. Pay only for the services you need on a per user per month basis
- **Connect anywhere** - outsource your email for easy access to your messages, folders, contacts and even your calendar online, allowing you to keep in touch and stay productive whilst on the move
- **Improve productivity** - with hosted Exchange 2007 services from Intercept, you can share calendars, contacts and resources across your organisation, providing greater collaboration and team working
- **Stay compliant** - regular backups, replication and secure archiving ensure you do not lose emails you may need in the future, even if they are deleted
- **Stay secure** - with hosted Exchange 2007 services our advanced content filters prevent spam and viruses reaching your inbox, making you more productive and helping to keep your emails and business data safe
- **Peace of mind** - our experience, our passion and our people provide you with exceptional service. We wholly own and control all of the infrastructure that delivers our hosted Exchange, CRM, SharePoint, OCS and Online Desktop services
- **Reduce upgrade costs** - When you subscribe to our services we provide and take care of the Microsoft licensing, which includes Microsoft Software Assurance. This means that you can upgrade your client software as soon as new versions become available, whilst we take care of upgrading the server software
- **Eliminate hardware failures** - **onlinemail™** is designed with built-in redundancy to ensure hardware failures never affect your service. So you never have to worry about your email being unavailable

Enterprise Business Email from £3.99 per user per month

Headline Features

- Large hosted Exchange mailbox capacity
- Free Outlook 2007 or Entourage 2008 Client*
- Outlook Web Access (OWA)
- Advanced Anti-Virus & Anti-SPAM protection
- Windows Mobile, iPhone and BlackBerry BIS Integration
- Optional BlackBerry Enterprise Service**
- Self service administration
- Monthly billing and monthly contract

Large Mailbox Storage

Our mail plans include a generous amount of storage capacity ranging between 1GB and 4GB. Additional storage capacity can be assigned on-demand.

Latest Software and Free Upgrades*

All mail plans (excl. Basic) include a free copy of Microsoft Outlook 2007 or Entourage 2008 for Mac users. We also take care of all of the Exchange Server licensing and provide free license upgrades whilst you remain subscribed to our service.

Outlook Web Access (OWA)

Outlook Web Access lets you connect to your mailbox whilst on the move from any Internet connected web browser. Access is provided to all the features of your mailbox including business email, calendar, contacts and tasks.

Anti-Virus and Spam Protection

Every mailbox is protected with user configurable filters to allow for protection against the constant barrage of SPAM. Over 90% of inbound email is blocked as SPAM by our systems, improving productivity across your users. In addition all email passes through 5 different Anti-Virus engines, keeping your organisation safe and secure.

Mobile Phone Synchronisation*

Keep your iPhone, BlackBerry** or Windows Mobile device synchronised with your mailbox, allowing your email, contacts, calendar and tasks to remain up to date whilst on the move.

Self Service Administration

Our advanced control panel puts you in complete and total control of your organisation and your users, enabling you to add, delete or amend users and their individual requirements.

Monthly Rolling Contract

We believe that through exceptional service and value you should be free to choose the right provider for your organisation's needs. We therefore offer monthly rolling contracts with no tie-ins.

* feature not available with **onlinemail™** Basic Edition
** BlackBerry BES - additional subscription charges apply

onlinemail™

Fully Managed Hosted Exchange

Total Flexibility

Intercept's **onlinemail™** is designed to offer you total flexibility.

Whether you are a sole trader or a large multi-national organisation, we put you in complete control. We manage Microsoft Exchange email centrally to ensure that you have the best user experience around, which is always running at peak performance.

onlinemail™ Hosted Exchange	Basic	Standard	Professional	Enterprise
Mailbox Storage Size	1GB	1GB	2GB	4GB
Max Mailbox Storage Size	11GB	11GB	12GB	14GB
Outlook Web Access (OWA)	ü	ü	ü	ü
Advanced Anti-Virus & Anti-SPAM	ü	ü	ü	ü
Free Outlook 2007 or Entourage Client	ü	ü	ü	ü
Outlook Anywhere Secure Access	ü	ü	ü	ü
iPhone, Windows Mobile & BlackBerry BIS	ü	ü	ü	ü
BlackBerry Enterprise Service (BES)	ü	Optional	Optional	Optional
Shared Calendar & Mailboxes	ü	ü	ü	ü
Shared Contacts	ü	ü	ü	ü
Shared Tasks	ü	ü	ü	ü
Meeting Rooms & Resource Calendars	ü	ü	ü	ü
Public Folders	ü	ü	ü	ü
Journaling Compliance Option	ü	ü	ü	ü
Email Archiving	ü	Optional	Optional	Optional
Unlimited Distribution Lists and Aliases	ü	ü	ü	ü
Common Company Address List	ü	ü	ü	ü
Company Disclaimer	ü	ü	ü	ü
Advanced Control Panel	ü	ü	ü	ü
Inclusive Business Continuity & DR	ü	ü	ü	ü
IMAP & POP3 Protocols	ü	ü	ü	ü
Contract Period	Monthly	Monthly	Monthly	Monthly
Free Trial **	ü	ü	ü	ü
Free Setup **	ü	ü	ü	ü
Monthly Per User Fee	£3.99	£6.99	£8.99	£12.99

** Registration of new domain names through our Control Panel will incur a charge.

Powerful Control Panel

Complete control of your hosted Exchange service

- Create and manage users, groups, distribution lists, contacts and resources
- Manage mobile access for Windows Mobile, BlackBerry and iPhone
- Manage storage space (personal mailboxes and public folders)
- Manage DNS records (if your domain name is registered through us)
- Support for multiple email addresses and aliases
- View invoices and payments
- Add extra features and functions from our other online services

Peace of mind

Intercept's **onlinemail™** provides your organisation with outstanding reliability and performance. We make sure that your critical business email information is always available by replicating the data between our UK data centres. For your complete peace of mind we also back everything up to dedicated storage media.

ABOUT US

As award winning specialists, Intercept focuses on helping companies of all sizes reap the rewards of virtualised IT and cloud computing. From your desktop to the data centre, we will help you get the most out of your IT to reduce costs, improve your users experience and increase business agility.

CONTACT US

Contact us now to see how you can benefit from our services.

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☎ www.intercept-it.com/online

Intercept Cloud Computing

Intercept has been at the forefront of Cloud Computing since our inception. We were the first service provider in the UK to launch a hosted desktop service back in 2002. We provide a complete suite of online hosted services through our own UK infrastructure and support teams.

All of our online services are delivered via a monthly pay-as-you-go subscription allowing your organisation to select the products and services on-demand, scaling up or down as required. Whether you subscribe to a single product or a range of products, you can be assured of future proofing and that all products are designed to work and integrate together.

onlinemail™

Fully hosted Microsoft® Exchange 2007 business email to keep your data protected and your workforce connected, regardless of location.

onlineworkspace™

Collaborate more easily with fully hosted Microsoft® SharePoint® to find information fast and reduce costs.

onlinecomms™

Streamline Unified Communications with presence, instant messaging, voice and video through hosted Microsoft® OCS.

onlinecrm™

Treat every customer as an individual and improve your profitability with Microsoft® Dynamics CRM hosted and managed by us.

onlinedesktop™

All your applications and your company data is delivered securely and cost-effectively on demand, via our remote virtual desktop.

Migration Assistance

Regardless of whether you are moving from another cloud provider, or migrating from your own internal systems to the cloud, give our friendly team a call and we can guide you through the sign up and migration process to ensure that you have a smooth and trouble free experience.